

Deutsche Bank Secure Authenticator

How to Activate the DBSA Hardware Token

Document Version: 2.0

ACTIVATION OF DB SECURE AUTHENTICATOR (DBSA) HARDWARE TOKEN

The DB Secure Authenticator (DBSA) adds an additional layer of security to online banking services provided by Deutsche Bank (DB).

DB Secure Authenticator provides customers with a two-factor authentication solution for logging into accounts and for authorising transactions.

This user guide will provide instructions on how to activate a DB Secure Authenticator hardware token.

Step 1: Unpacking

- Insert batteries
- Switch On device



Step 2: Language

- Scroll and select language
- Confirm selection



Step 3: First Login

- Using a computer, go to <https://autobahn.db.com/login>
- Click on "Register Security Device"
- Insert Username
- Select login mode Password
- Insert Initial Password (manually type password)
- Click Submit

Deutsche Bank
Authentication Gateway

Deutsche Bank Group

Request Access

Autobahn

* Username: Remember my Username

* Password:

Login Mode:

Language:

Login Modes
Security options offered by Deutsche Bank.

User

Or Or Or

Or Or Or

[Forgot Password?](#)

[Register Security Device](#)

Self-Diagnostic Tool
Download
Security Awareness

Unauthorised Access Warning: Access to this service is prohibited unless authorised. Accessing programs or data unrelated to your job is prohibited.

Step 4: Activate Token

- Click Activate token

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Request Access

Autobahn

Token Activation

Your DB Secure Authenticator is now ready for you to activate. If you requested additional hardware, this can take up to [] to arrive.

If you haven't received the hardware in [] please contact your local customer support team.

Please note: Activation can take up to 30 minutes to fully complete.

Cancel **Activate token**

Login Modes

Security options offered by Deutsche Bank.

User

| | | | | |
|----------------|----|-------------------------|----|---------|
| Password | Or | DB Secure Authenticator | Or | SecurID |
| G&D Smart Card | Or | Vasco Digipass Token | Or | 3SKey |

Step 5: Scan First QR-Code (1)

- Using the DB Secure Authenticator token, scan first QR-Code

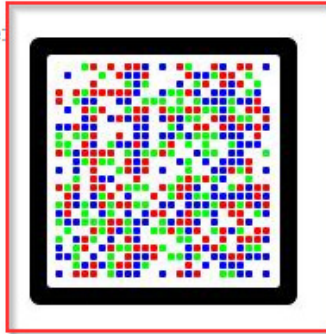




Activation Code

Please use your DB Secure Authenticator to scan the first activation QR code.

First activation QR code:



First activation code: [?](#)

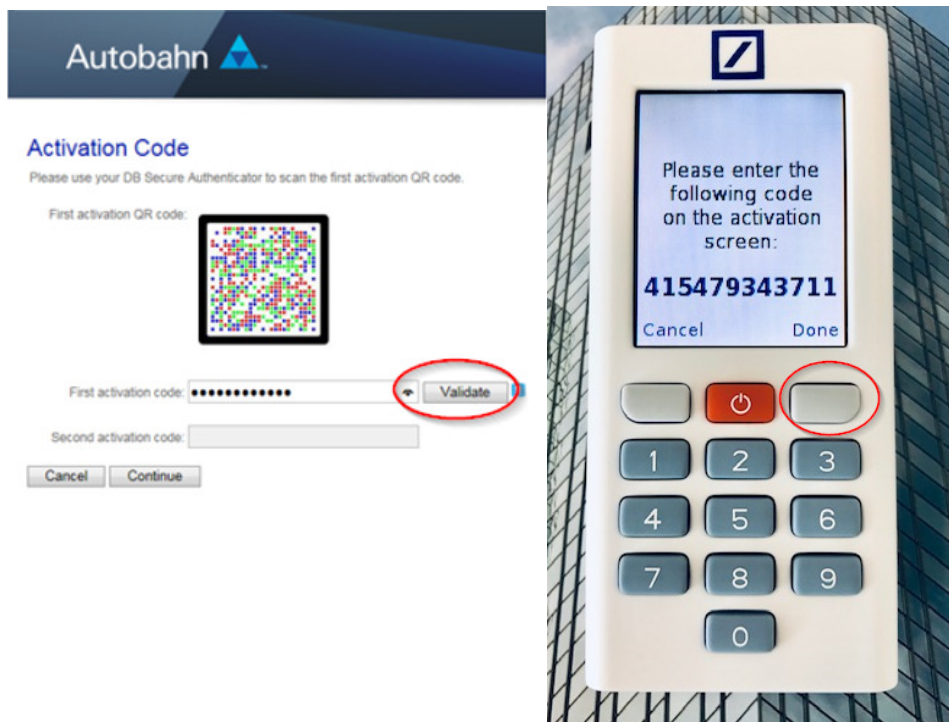
Second activation code:

- Click Continue to create PIN
- Enter PIN
- Confirm PIN
- Click Continue to acknowledge



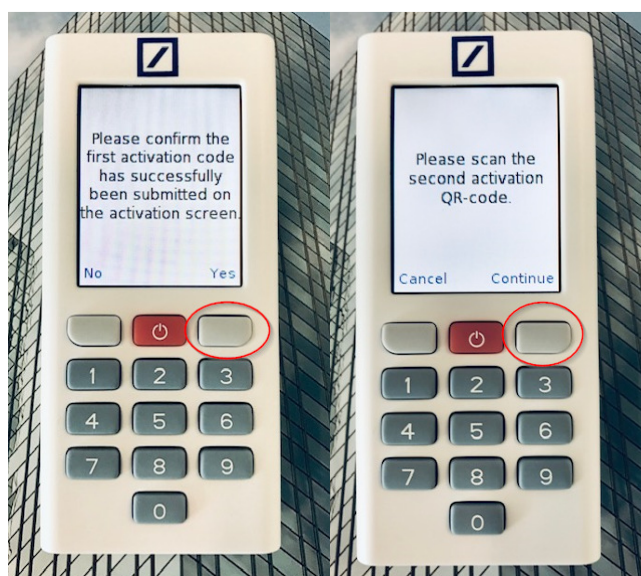
- Insert first code into first activation code field
- Click Validate

- Press Done



Step 6: Confirm First QR-Code

- Click Yes to confirm
- Press Continue to proceed



Step 7: Scan Second QR-Code

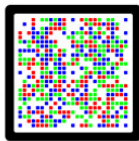
- Open email containing second QR-Code (sender: db-direct.alerts@db.com)
- Using the DB Secure Authenticator token, scan QR-Code



Dear User

You are in the process of activating your DB Secure Authenticator.

This is the second activation QR-code to complete the activation.



Please follow the steps below

1. Please scan the code with your DB Secure Authenticator.
2. A 7 digit activation code will be generated on the token.

Please enter the same against 'Second activation code' field on your activation screen to proceed further.

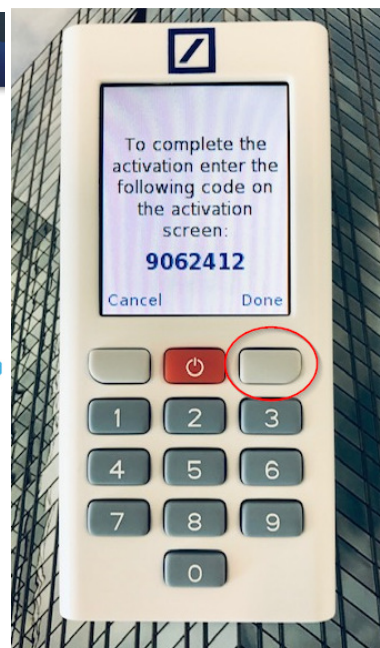
Please note:

If your DB Secure Authenticator has timed-out/turned off by the time you receive this email,

DB Secure Authenticator will ask for the first QR-code again, once it is turned back on. In this case to complete the activation please:

- Scan the first QR-code again, which is still displayed on the activation screen
- Follow the instructions on the DB Secure Authenticator and scan the second QR-code from this mail

- Insert second code into second activation code field
- Click Continue
- Press Done

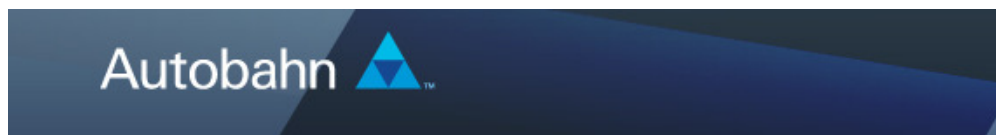


Step 8: Completion

- Click Continue to complete

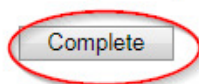


- Click Complete
- Wait 30 minutes before logging



After 30 minutes you can login using your new device.

Thank you for registering DB Secure Authenticator.



Thanks for activating your DB Secure Authenticator!

For any further information, please do not hesitate to contact your Electronic Banking Helpdesk team in Deutsche Bank.

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